

## Appendix C

### Compliments received between October 2013 and March 2014

| <b>Service</b>                         | <b>Total compliments received</b> |
|--|-----------------------------------|
| Legal and Democratic Services          | 1                                 |
| Planning and Regulatory Services       | 4                                 |
| Policy, Communications and Customers   | 1                                 |
| Waste Management and Property Services | 9                                 |
| <b>TOTAL</b>                           | <b>15</b>                         |

More information about these compliments is contained in Appendix D.