

Compliments – October 2013 to March 2014

	Service	Compliment / Comment details
Legal and Democratic Services	Legal	We would like to compliment you on the assistance given to us in our recent application process.
Planning and Regulatory Services	Planning	Many thanks for all your help in getting this agreement completed. Great news.
	Planning	We appreciated your assistance and urgency in dealing with this matter
	Planning	Thank you so much for the quick turn around of the search in this matter
	Regulatory Services	Congratulations to you and the team on a job well done
Policy Communications and Customers	Customer Service	I am very grateful to you for your kind assistance to my father
Waste Management and Property Services	Waste Management	Resident wished to compliment driver who was very polite and a very nice chap (and crew) for returning to collect his bin when lorry had already passed by his property
	Waste Management	Thank you very much for the speedy response to request regarding dog fouling
	Waste Management	Re: street cleaning - well overdue but great job well done
	Waste Management	Thank you for sweeping the road so quickly, it looks fantastic now. WELL DONE to all involved
	Waste Management	Thanks for getting the fly-tipping removed so quickly.
	Waste Management	Thank you for the prompt service - sweeping the street, good job.
	Waste Management	Telephone call to say thank you "sweeper has done a marvellous job"
	Waste Management	Compliments from resident to sweeper driver for the good work done in the village
	Waste Management	Thanks for prompt action re: brown bin. Phone call was answered courteously and another bin delivered as promised. Excellent service!