

**Forest Heath District Council  
St Edmundsbury Borough Council**

**WEST SUFFOLK  
WASTE AND STREET  
SCENE SERVICES  
JOINT COMMITTEE**

**11 JUNE 2010**

**JWC10/026**

**Report of the Strategic Director (Services) (FHDC)  
and the Corporate Director (Economy and Environment)  
(SEBC)**

**PERFORMANCE UPDATE 2009/10**

**Synopsis:**

**The purpose of this report is to inform Members of our performance against National Indicators as outlined in the Joint Service Plan.**

**Background**

1. Performance reporting is not only a statutory duty of a local authority but is also an important element of monitoring and measuring the progress and quality of our services against national and local trends. It will also enable the partnership to determine if it is delivering effective and responsive services to residents' at the most appropriate cost, quality and performance outcome.
2. In order to accurately report performance associated with municipal waste reduction and diversion, each tonne of waste that is collected is recorded and analysed on a monthly basis to help identify trends, anomalies and ensure targets are being achieved.
3. With the requirement to ensure that the costs of providing the service are kept low along with the aim to improve performance year on year it is critical that opportunities for increased waste diversion are identified.
4. Tables 1 to 2 below outline the national indicators that relate to waste and street cleansing services for Forest Heath and St Edmundsbury for the period 1 April 2009 to 31 March 2010. The targets for 2009/10 and 2010/11 are listed along with data for 2008/09 to show performance compared with targets and the previous years' performance.

**Table 1 – Forest Heath Performance Data**

<b>National Indicator</b>	<b>Definition</b>	<b>2008/09 Actual</b>	<b>2009/10 Actual</b>	<b>2009/10 Target</b>	<b>2010/11 Target</b>
<b>NI 191</b>	kg of residual waste collected per household (*Note Household figures will be greater as we are awaiting notification of the 2009/10 figures from ONS)	502kg	505kg	515kg	500kg
<b>NI 192</b>	Percentage of household waste recycled and composted	46.53%	45.20%	46%	46%
<b>NI 193</b>	Percentage of municipal waste sent to landfill	57%	58.40%	56%	55%
<b>NI 195a</b>	Improved street and environmental cleanliness (litter)	4%	6%	7%	6%
<b>NI 195b</b>	Improved street and environmental cleanliness (detritus)	10%	15%	18%	16%
<b>NI 195c</b>	Improved street and environmental cleanliness (graffiti)	0%	0%	1%	1%
<b>NI195d</b>	Improved street and environmental cleanliness (fly-posting)	0%	0%	1%	1%
<b>NI 196</b>	Improved street and environmental cleanliness (fly-tipping)	Effective (2)	Very effective (1)	Effective (2)	Effective (2)

**Table 2 – St Edmundsbury Performance Data**

<b>National Indicator</b>	<b>Definition</b>	<b>2008/09 Actual</b>	<b>2009/10 Actual</b>	<b>2009/10 Target</b>	<b>Target 2010/11</b>
<b>NI 191</b>	kg of residual waste collected per household (*Note Household figures will be greater we are awaiting notification of 2009/10 figures from ONS)	488kg	481kg	480kg	478kg
<b>NI 192</b>	Percentage of household waste recycled and composted	51.30%	50.10%	51%	52%
<b>NI 193</b>	Percentage of municipal waste sent to landfill	53%	53.24%	52%	52%
<b>NI 195a</b>	Improved street and environmental cleanliness (litter)	4%	4%	4%	4%
<b>NI 195b</b>	Improved street and environmental cleanliness (detritus)	11%	14%	11%	13%
<b>NI 195c</b>	Improved street and environmental cleanliness (graffiti)	3%	3%	3%	3%
<b>NI195d</b>	Improved street and environmental cleanliness (fly-posting)	0%	0%	0%	0%
<b>NI 196</b>	Improved street and environmental cleanliness (fly-tipping)	Very effective (1)	Very effective (1)	Very effective (1)	Very effective (1)

5. Tables 3 and 4 below summarise the total household waste arisings in Forest Heath and St Edmundsbury from 2008 to 2010.

**Table 3 – Forest Heath - Quantity of Waste Collected (tonnes)**

	<b>Actual (2008/09)</b>	<b>Actual (2009/10)</b>
<b>Total tonnes of household waste collected (a) + (b):</b>	<b>25,364</b>	<b>24,888</b>
(a) Total tonnes of household waste diverted	11,802	11,242
(b) Total tonnes of household waste sent to landfill	13,562	13,646

**Table 4 – St Edmundsbury - Quantity of Waste Collected (tonnes)**

	<b>Actual (2008/09)</b>	<b>Actual (2009/10)</b>
<b>Total tonnes of household waste collected (a) + (b):</b>	<b>46,186</b>	<b>44,496</b>
(a) Total tonnes of household waste diverted	23,690	22,278
(b) Total tonnes of household waste sent to landfill	22,496	22,218

### **Performance Analysis**

6. The key points to note from the above tables are listed below:

- The current data does not reflect the increase in households. We are waiting for the Office of National Statistics (ONS) to provide an update on household numbers. Estimates show FHDC have an additional 747 households and SEBC have an additional 332 households. Therefore residual waste per household will be lower once these figures are updated.
- Based on the estimates above FHDC residual waste per household will be 495kg and SEBC residual waste per household will be 477kg.
- The overall amount of waste collected from each household continues to reduce compared to previous years. This would suggest that households are producing less waste overall. This is likely to be because of the severe weather experienced during the winter resulted in less compostable waste being produced. In addition, it is likely that the Packaging Directive has started to have an impact on the waste streams where manufacturers are using less packaging. There may also be a link to the economic climate where consumers are purchasing and consequently disposing of less. This trend within Forest Heath and St Edmundsbury is reflected across Suffolk and nationally.
- For Forest Heath, whilst the total amount of waste collected has reduced and the amount of that waste recycled and composted has decreased, the amount of waste sent to landfill has increased.
- For St Edmundsbury the total amount of waste collected has reduced, the amount of waste recycled and composted has reduced and the amount of waste sent to landfill has also reduced.
- These trends indicate that although people are producing less waste overall they are also recycling and composting less. Contamination rates remain at around 6%, therefore, reasons for these changes may be as follows:

- The severe weather experienced this winter had an impact on the amount of compostable material produced. Brown bin tonnages for both authorities were significantly reduced compared with the previous year.
- The economic climate may influence peoples purchasing habits, contributing to buying less and therefore disposing of less.
- The packaging directive may result in less and different recyclable packaging material being produced.
- People may have become less engaged in recycling because the scheme has been running for a long time, with no additions to the service.

### **Plans to Improve 2010/11 Performance**

7. The targets set for 2010/11 are not accompanied by additional resources therefore planned enhancements will have to be developed and delivered with existing resources. A number of activities and projects have been identified to improve performance during 2010/11 to counter the trends outlined above.
  - SEBC are commencing composting and recycling of all street sweepings and A14/A11 litter. Work is being undertaken to investigate the feasibility of delivering FHDC street sweepings to the Bury St Edmunds depot to be sent to the same facility.
  - It is planned that once the round re-organisation project has been completed the software will be used to undertake a similar review of the cleansing rounds to improve efficiency and optimise resources.
  - Subject to licensing of the Lackford composting plant and the business plan being agreed by the Waste Disposal Authority the collection and composting of full kitchen waste through the brown bin service will be introduced
  - A Suffolk wide review and alignment of bring site contracts in order to upgrade facilities and ensure regular site maintenance.
  - Review of the delivery of the individual trade waste services and the development of an action plan to maximise income and diversion and ensure that Diversion Incentive Fund Targets are met.

### **Environmental Impact and Sustainability**

8. The performance achieved and targets set will continue to reduce the total amount of waste sent to landfill through increasing the amount of waste sent for re-use, recycling and composting.

### **Policy Compliance/Power**

9. There are no policy compliance issues associated with this report.

### **Performance Management Implications**

10. The performance data outlined in this report refer to national indicators reported by both councils.

### **Legal Implications**

11. There are no legal implications associated with this report.

### **Human Rights Act and Diversity Implications**

12. There are no human rights or diversity implications associated with this report.

### **Crosscutting Implications**

13. There are no cross cutting implications associated with this report.

### **Risk Assessment**

14. The targets for 2009/10 have been set following consideration by officers and have received Member approval.

15. The planned enhancements are outlined in the Joint Service Plan and have been individually risk assessed.

16. Performance will be reported quarterly to the Joint Committee to monitor progress and ensure that targets are being achieved.

### **Council Priorities**

17. Monitoring and reporting performance will contribute to the following council priorities:

#### **Forest Heath:**

- Community engagement and communications
- Street scene and environment

#### **St Edmundsbury**

- Secure a sustainable and attractive environment
- Improve the safety and wellbeing of the community

### **Recommendation:**

**18. Members are recommended to:**

- 1. Note the performance outlined for 2009/10: and**
- 2. Agree for 2010/11 performance to be reported to the West Suffolk Waste and Street Scene Joint Committee on a quarterly basis.**

Nigel McCurdy, Strategic Director (Services) (FHDC)  
Sandra Pell, Corporate Director (Economy and Environment) (STEDBC)  
3 June 2010

### **CONTACT OFFICERS**

Mark Christie  
Lisa Rosenthal