

**Forest Heath District Council
St Edmundsbury Borough Council**

**WEST SUFFOLK WASTE
AND STREET SCENE
SERVICES JOINT
COMMITTEE**

17 JUNE 2011

REPORT NO

C25

**Report of the Strategic Director (Services) (FHDC)
and the Corporate Director (Economy & Environment)
(SEBC)**

**PROGRESS ON DELIVERING THE 2010/2011 JOINT WASTE SERVICE PLAN AND
REVIEW OF PERFORMANCE.**

Synopsis:

This paper updates the Joint Committee on progress made against the key tasks in the 2010/2011 Joint Service Plan and the related key performance indicators since the last update on 14 January 2011.

Background

- 1 The Joint Service Plan is intended to aid the integration of service delivery and enable the Joint Committee to manage the delivery of services in accordance with the Partnering Agreement. The service plan is supported with a range of performance indicators in order to determine if progress is on target and to determine where further action is needed.
- 2 Members reviewed the cumulative third quarter performance of both Councils at the meeting on 14 January 2011 (paper JWC11/035 refers). This report is intended to update Members of the following:-
 - (a) progress against the service plan actions during Quarter 4. (Appendix A details cumulative progress); and
 - (b) cumulative progress against the national indicator dataset.

Progress to date

- 3 Performance of the Joint Waste Partnership is monitored and measured in relation to the following:-
 - (a) the Service Plan actions and milestones; and
 - (b) performance against the national performance indicators and agreed targets.

The Service Plan actions and milestones

- 4 Table 1 below provides a summary of the interim progress (up to November 2010) against the nine service plan actions adopted for 2010/2011.

Table 1: Summary of progress against the 2010/11 Service Plan

	ACTION	TARGET	PROGRESS
1	Further progression of the joint partnership including work towards developing a more unified management structure and integrated ways of working.	January 2011	Ongoing
2	Review of collection rounds to identify and implement the changes required to meet the new SCC contract for the disposal of residual waste.	June 2010	Completed
3	Investigate opportunities for efficiency savings across all waste and street scene service areas.	March 2011	Ongoing
4	Review of procurement activities and implementation of a joint process for the procurement and management of bin stocks.	March 2011	Ongoing
5	Review of the delivery of the individual trade waste services and the development of an action plan to maximise income and diversion and ensure Diversion Incentive Fund targets are met.	March 2011	Individually pursuing business development opportunities
6	Review and alignment of bring site contracts to upgrade the facilities and ensure regular site maintenance.	March 2011	Project rescheduled as agreed by the Suffolk Waste Partnership
7	Development of phase two of the No Excuses campaign and the development of a strategy for the enforcement of litter offences.	January 2011	No further action anticipated until 2011/12
8	Investigation of opportunities to introduce food waste collections.	June 2011	No further progress
9	Composting and recycling of street sweepings	March 2011	Completed for SEBC. Further work required by FHDC.

- 5 Appendix A includes the detailed progress against the individual project milestones. Where the original timescale has not been achieved or additional work is required, this has been highlighted.
- 6 The key areas of progress to note since the last update includes:

(a) Suffolk Streets Ahead Project

Suffolk Streets Ahead (SSA) was a countywide waste reduction project based on encouraging residents to pledge to reduce waste. 18 doorknockers contacted 9,333 households, 7 schools and 96 businesses across Suffolk.

Of those households contacted 54% (2,789 households) made one or more pledges. The most popular pledge across Suffolk was to reduce junk mail by using the Mail Preference Service (MPS). This was followed by: recycle batteries & Waste Electrical and Electronic Equipment (WEEE); use glass, carton & textile banks; buy loose fruit and vegetables; cut down on food waste; buy refills; avoid over packaging and compost at home. A notable difference to this trend was within the SEBC project area, where the most frequent pledge was to buy loose fruit and vegetables.

- (i) FHDC project area (St Johns, Mildenhall):
 - o 42% of the households contacted (528 households out of 1251). 67% of those contacted made a pledge and therefore made a first level engagement with the concept of waste reduction.
 - o From the 23rd September 2010 to the 13th January 2011, the percentage of acceptable material in the blue bin increased by 2% - from 90% to 92%.

- (ii) SEBC project area (Chimswell Estate in Haverhill):
 - o 67% (735 households out of 1,172) were contacted by a doorknocker – of those 78% made a pledge.
 - o St Edmundsbury residents responded better to the teams of door knockers in terms of percentage contacted than anywhere else in the County.
 - o From the 23rd September 2010 to the 13th January 2011, the percentage of acceptable material in the blue bin increased by 4% - from 87% to 91%.

Quantitative round data is currently being analysed however initial results indicate that there have been no clear tonnage reductions.

(b) Street Cleansing Review (a separate report is being presented)

(c) Honington RAF Base – Refuse Collection Arrangements

In March 2011 SEBC began the trial phase of household waste collection from approximately 480 service personnel living on site at RAF Honington. This will extend to 1,450 personnel on this site and RAF Barnham.

This has involved the initial delivery of 21 blue and 21 black communal bins and the education of service personnel through a series of recycling presentations. As part of quality assurance, Officers have undertaken weekly pre-collection inspections of all waste. The RAF logistics team are also provided with a weekly update on performance and the base has also been provided with a glass and textile bank close to the accommodation blocks.

This initial trial has been extended so the education and understanding of the new collection system can be improved.

(d) Vehicle Procurement (a separate update has been provided)

Work is continuing on a combined procurement exercise for a range of waste and street scene vehicles, which is expected to commence in 2011. Aligned with this is the review of vehicle livery and colour schemes and to take advantage of the significant vehicle and plant renewal over the next two years.

(e) Joint Municipal Waste Strategy Annual Report

Officers are involved with the review and development of the Joint Municipal Waste Management Strategy for Suffolk, which is intended to determine the most appropriate waste management arrangements over the next ten years. This project is expected to be completed in March 2012.

(f) Compositional Household Waste Analysis

To assist with the development of (e) above and in order to plan more effectively for future waste treatment facilities, a compositional analysis of household residual waste is being developed and coordinated across Suffolk.

The black bin waste from 100 households will be analysed in both SEBC and FHDC to find out the quantities and make up of waste. This includes SEBC residents in Barrow, Haverhill East and St Olaves and FHDC residents in Mildenhall, Eriswell and the Rows and Lakenheath.

The analysis will be undertaken by Entec, an environmental based company, and residents have been advised in advance, which included the opportunity to opt out. No individual's waste is identified through this process.

(g) Spring Clean 2011

During the 2011 Spring Clean Suffolk, both FHDC and SEBC supported activities in the local community with the free provision of litter picks, refuse sacks, gloves and hi-viz vests and the free collection of the waste removed by the groups.

FHDC supplied equipment to 11 community groups, including around 255 participants in total. During these events approximately 268 bags of rubbish were collected. SEBC supplied equipment to 13 community groups, including around 315 participants in total. During these events approximately 252 bags of rubbish were collected.

(h) Development of the replacement for NI195 Street Cleanliness Surveys

Work to implement a new street cleanliness monitoring system to replace NI-195 is almost complete and monitoring will begin in June 2011.

The revised approach is based on 450 annual surveys (from previously 900) and a reduced number of land use types. It is expected that the monitoring will continue to provide an objective review of district/borough cleanliness, albeit with reduced resource requirements.

7 Key areas to note are:-

- (a) The Street Cleansing review is intended to provide changes both to the operational approach to environmental cleanliness and the strategies in place to support the reduction of litter and detritus.
- (b) Work is progressing to identify improvements that can be implemented to maintain current recycling performance levels and to pursue opportunities to maximise recycling in all low performing collection rounds.

Performance against the national performance indicators and agreed targets

- 8 Tables 2 and 3 below outline the national indicators that relate to waste and street cleansing services for Forest Heath and St Edmundsbury, for the period 1 April 2010 to 31 March inclusive. The targets for 2010/2011 are listed along with data for 2008/2009 and 2009/2010 to show performance compared with targets and the previous two years' performance. The comment on performance refers to the direction of travel in 2010/2011 since the same period the previous year.
- 9 Appendix B (Chart B1 and B2) details the profiled waste recycling progress against the same period in 2009/2010 for both Councils. Figure B1 and B2 details the current environmental cleanliness performance for both Councils. Table B1 and B2 details specific performance data related to the management of waste and street scene activities.

Table 2: Forest Heath Performance Data (based on National Indicators)

NI	Definition	2008/09 Actual	2009/10 Actual	2010/11 Target	2009/10	2010/11	Comment on Performance
					Apr - Mar		(compared to 2009/10)
NI 191	kg of residual waste collected per household	502kg	505kg	500kg	505kg	479.09kg	Improvement
NI 192	% of household waste recycled and composted	46.53%	45.20%	46%	45.20%	46.50%	Improvement
NI 193	% of municipal waste sent to landfill	57%	58.40%	55%	58.40%	55.50	Improvement
NI 195a	Improved street and environmental cleanliness (litter)	4%	6%	6%	6%	4%	Improvement
NI 195b	Improved street and environmental cleanliness (detritus)	10%	15%	16%	15%	12%	Improvement
NI 195c	Improved street and environmental cleanliness (graffiti)	0%	0%	1%	0%	0%	Consistent
NI195d	Improved street and environmental cleanliness (fly-posting)	0%	0%	1%	0%	0%	Consistent
NI 196	Improved street and environmental cleanliness (fly-tipping)	Effective	Very effective	Effective	Very Effective	Effective	Reduction

Table 3: St Edmundsbury Performance Data (based on National Indicators)

NI	Definition	2008/09 Actual	2009/10 Actual	2010/11 Target	2009/10	2010/11	Comment on Performance
					Apr - Mar		
NI 191	kg of residual waste collected per household	488kg	481kg	478kg	481kg	479.90kg	Improvement
NI 192	% of household waste recycled and composted	51.30%	50.10%	52%	50.12%	51.90%	Improvement
NI 193	% of municipal waste sent to landfill	53%	53.24%	52%	53.24%	52.27%	Improvement
NI 195a	Improved street and environmental cleanliness (litter)	4%	4%	4%	4%	4%	Consistent
NI 195b	Improved street and environmental cleanliness (detritus)	11%	14%	13%	14%	15%	Reduction
NI 195c	Improved street and environmental cleanliness (graffiti)	3%	3%	3%	3%	3%	Consistent
NI195d	Improved street and environmental cleanliness (fly-posting)	0%	0%	0%	0%	0%	Consistent
NI 196	Improved street and environmental cleanliness (fly-tipping)	Very effective	Very effective	Very effective	Very Effective	Effective	Reduction

10 The key issues to note are:-

- (a) In terms of municipal waste:-
- (i) The trend for the generation of household waste forms a similar profile between 2009/10 and 2010/11 and there is consistency in the profile between FHDC and SEBC.
 - (ii) From April to March inclusive, the percentage of waste that was recycled and composted has increased in comparison to the same period last year, for both FHDC and SEBC.
 - FHDC:
 - 9.51 tonne increase in recycling/composting.
 - 512 tonne reduction in residual waste.
 - There has been an overall reduction in the amount of household waste collected.
 - There have been improvements in the amount of waste collected from the blue bin and brown bin kerbside collections, although there has been an 8% reduction in the amount collected at recycling centres.
 - SEBC:
 - 1,709 tonne increase in recycling/composting. This demonstrates the significant impact associated with the recycling and composting of street sweepings.
 - 873 tonne reduction in residual waste.
 - Whilst there has been an overall increase in household waste, the proportion of this waste recycled and composted has increased.
 - There have been improvements in the amount of waste collected from the blue bin and brown bin kerbside collections, although there has been a 5% reduction in the amount collected at recycling centres.
- (b) In terms of street scene:
- (i) There is ongoing consistency with the performance of FHDC and SEBC with regards to managing environmental cleanliness. For both Councils:-
 - Graffiti and flyposting performance is positive and is consistent with the national average. The number of instances is relatively low.
 - There has been a reduction in the number of fly-tipping incidents and a corresponding increase in the number of enforcement actions taken. Overall performance was classed as 'effective' rather than 'very effective' due to the incidents being larger and therefore the weighting was higher.
 - (ii) Specific performance for each Council illustrates:

- FHDC:
 - Litter and detritus performance is higher than the national average.
 - Litter improved by 2% from 2009/10; however main roads, industrial areas and high obstruction housing still fell below the levels required.
 - Detritus improved by 3% and is significantly better than the national average.
 - Fly-tipping enforcement included five prosecutions and four cautions.

- SEBC:
 - Litter and detritus performance is higher than the national average.
 - Litter performance has been maintained.
 - Detritus performance has degraded slightly.

Finance/Budget/Resource Implications

- 11 To date there have been no financial or resource implications as all the key tasks have been delivered within existing budgets.
- 12 The progression of the waste partnership, including the recent changes to the staff organisational structure, is expected to provide financial savings in the long term.

Environmental Impact and Sustainability

- 13 The Joint Service Plan actions aim to contribute positively to the provision of sustainable waste and street scene services.
- 14 The performance achieved and targets set aim to reduce the total amount of waste sent to landfill through increasing the amount of waste available for re-use, recycling and composting. Furthermore, the provision of an effective street scene service will maintain high environmental standards and protect local amenity.
- 15 In the delivery of services, opportunities to reduce carbon emissions will be identified and investigated.

Policy Compliance/Power

- 16 There are no policy compliance issues associated with this report.
- 17 The Joint Service Plan requirements are in line with the Partnering Agreement and will support both council policies and objectives.
- 18 The service plan supports the vision and actions of the Joint Municipal Waste Management Strategy for Suffolk and the key principals set out in the Inter Authority Agreement for Suffolk's waste management services.
- 19 As part of the data quality and verification processes, both Councils collate, record and monitor statistical information to the required standard. At present both Councils are

required to report information for the national indicators independently and this will continue.

Performance Management Implications

- 20 The performance data outlined in this report refer to national indicators reported by both Councils.
- 21 The Department of Communities and Local Government has deleted the National Indicators and intend to replace this with a single set of data, to be collated from April 2011 onwards.

Legal Implications

- 22 There are no legal implications associated with this report.

Human Rights Act and Diversity Implications

- 23 There are no human rights or diversity implications associated with this report.

Crosscutting Implications

- 24 The successful completion of the service plan actions is dependant on support from other council services.

Risk Assessment

- 25 The targets for 2010/2011 have been set following consideration by officers and have received Member approval.
- 26 The planned enhancements are outlined in the Joint Service Plan and have been individually risk assessed.
- 27 Performance will be reported quarterly to the Joint Committee to monitor progress and ensure that targets are being achieved.

Council Priorities

- 28 The Joint Service Plan contributes to the following priorities:

Forest Heath:

- (a) Community engagement and communication;
- (b) Community safety; and
- (c) Street scene and environment.

St Edmundsbury:

- (a) Raise standards and corporate efficiency;
- (b) Improve the safety and well being of the community; and
- (c) Secure a sustainable and attractive environment.

Recommendation:

29 It is recommended that Members note:-

- (1) Progress made against the projects identified in the Joint Service Plan 2010/11; and
- (2) Performance in relation to the national performance indicators.

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Progress on delivering the 2010-11 Joint Waste Service Plan & Review of Performance.doc

Progress against Service Plan 2010/11 actions

APPENDIX A

Action 1: Further progression of the joint partnership including work towards developing a more unified management structure and integrated ways of working.		
Milestone	Status	Progress/Outcome
Development of partnership working between both authorities through establishing more joint roles	Ongoing	<ul style="list-style-type: none"> The development of the interim joint waste management structure was reported and agreed at the Joint Waste Committee in March 2010 (paper A593). Progress on savings delivered by the partnership (both directly and indirectly) were reported to the Shared Services Steering Group on 19 November 2010 (report B308)
Development of further interim joint management structure for the waste partnership	Completed January 2010	
Embedding of joint roles with increased cross organisation working.	Ongoing	<ul style="list-style-type: none"> The restructure identified key joint roles across the two authorities which has been a catalyst for officers to work closer together. Officers are working closer together, allowing for a greater efficiency in completing joint tasks.
Alignment of departmental and corporate policies and procedures.	Continuing in 2011/12	<ul style="list-style-type: none"> We have now adopted joint policies and procedures for managing the following: <ul style="list-style-type: none"> Staff disciplinary and sickness management Occupational health and safety. Wheeled bin reuse It is also planned that waste collection and street cleansing procedures become aligned as a result of the completed round review and the forthcoming cleansing review.

Action 2: Review of collection rounds to identify and implement the changes required to meet the new SCC contract for the disposal of residual waste.		
Milestone	Completion Date	Progress/Outcome
Purchase route optimisation software and vehicle real time tracking equipment	Completed January 2009	<ul style="list-style-type: none"> At the Joint Waste Committee in June 2010, the progress made on the round review project was outlined in paper JWC10/027X. Since this date the new rounds were implemented (28th June
Redesign collection rounds.	Completed April 2010	

Develop communications plan and material	Completed April 2010	<p>2010) which entailed the successful completion of all the milestones outlined adjacent.</p> <ul style="list-style-type: none"> • The optimisation and redesign changes resulting from the review were successfully communicate to 78,000 households across both authorities. • Service failure during implementation was minimal. • Savings identified include the following: <ul style="list-style-type: none"> • A decrease in fuel usage of approximately 19,000 litres per year (approximately £18,500 ex VAT); • A reduction in overtime saving approximately £15,000 per year; • Avoiding the need for an additional vehicle and crew at SEBC to meet increased demand thereby saving growth of approximately £120,000 per year for the foreseeable future; and • Removal of a vacant post and redundant vehicle offering approximate savings of £40,000 per annum.
Undertake promotional work and publicise changes.	Completed May 2010	
Commence new collection rounds.	Completed June 2010	

Action 3 and identified action for 2010/11 Performance Improvement (Cleansing Review): Investigate opportunities for efficiency savings with SEBC across all waste and street scene service areas.

Milestone	Completion Date	Progress/Outcome
Review waste collection, cleansing and enforcement policies across SEBC and FHDC.	October 2010	<ul style="list-style-type: none"> • The strategic policies of the Joint Municipal Waste Management Strategy have been reviewed and adopted by the Suffolk Waste Partnership. • Our waste collection, cleansing and enforcement policies at this time have not yet been reviewed to identify options for alignment. • The completion of the collection round review and forthcoming street cleansing review will help to drive this process forward. The outcome of the Street Cleansing review, expected in 2011 will form a basis for officers to begin scoping areas for policy alignment. • The Coalition Government is currently reviewing national

		<p>waste policy in England for which we have submitted a partnership response.</p> <ul style="list-style-type: none"> • A response to the proposed changes to the controlled Waste Regulations has been submitted.
Identify further options for joint working.	Ongoing	<ul style="list-style-type: none"> • Immediate further options identified for joint working include the joint collection of bulky waste and the joint delivery of bins. • The implementation of these options is ongoing. The revised pricing strategy for bulky waste in FHDC has resulted in a reduction in service demand by 40%. This has not resulted in an increase in fly tipping. • It has also been identified to align data management procedures including Key Performance Indicators and Waste Data Flow reporting. • Officers are scoping opportunities to align the approach to fleet management following a review of fleet expenditure. • Officers are scoping opportunities to align the approach to Customer relationship management and options to replace MVM and Mayrise with a joint system.
Identify improvements and where possible and appropriate develop aligned policies.	March 2011	<ul style="list-style-type: none"> • As above and ongoing. Working on aligning policies in relation to the following: <ul style="list-style-type: none"> • Data management • Additional bin capacity for recycling composting • Enforcement
Monitor impact of joint working initiatives and changes to policies	Ongoing	<ul style="list-style-type: none"> • The reuse of wheeled bins policy will support the joint management of wheeled bins • As above and ongoing

Action 4: Review of procurement activities and implementation of a joint process for the procurement and management of bin stocks.		
Milestone	Completion Date	Progress/Outcome
Review current bin procurement and stock management process.	Completed	<ul style="list-style-type: none"> • Joint bin procurement is now making the ordering process easier.
Adoption of joint process for the procurement and	Completed	<ul style="list-style-type: none"> • A joint process has been implemented for the procurement

management of bin stocks.		and management of bin stocks. Stock is maintained by each authority but new orders are managed by SEBC as the lead authority.
Adoption of common Contract Procedure Rules to aid further joint procurement activities.	March 2011	<ul style="list-style-type: none"> This process is yet to be implemented as currently there are differences in contract procedure and procurement rules. As an interim measure the use of a lead procurement authority has been adopted, particularly in the Collection Round Review project.
	Completed	<ul style="list-style-type: none"> Implemented the joint procurement of vehicle fuel, with SEBC acting as the lead authority and extending their current framework agreement to include the FHDC depot. This offers compliancy, efficiency and greater security of fuel supply.

Action 5: Review of the delivery of the individual trade waste services and the development of an action plan to maximise income and diversion and ensure Diversion Incentive Fund (DIF) targets are met.

Milestone	Completion Date	Progress/Outcome																			
Review and if required, amend the projected diversion figures from the implementation of the recycling schemes.	June 2010	<ul style="list-style-type: none"> The DIF monies awarded to SEBC (£276,695 to extend the compostable waste collection and the collection of trade dry recyclables) and FHDC (£35,000 for trade waste recycling) are achieving the following diversion against the target; <table border="1" data-bbox="1211 1023 2007 1211"> <thead> <tr> <th rowspan="2">Authority</th> <th colspan="2">Annual tonnes Target</th> <th colspan="2">Actual tonnes waste diverted</th> </tr> <tr> <th>2008/09</th> <th>2009/10</th> <th>2008/09</th> <th>2009/10</th> </tr> </thead> <tbody> <tr> <td>FHDC</td> <td>195</td> <td>803</td> <td>3</td> <td>126</td> </tr> <tr> <td>SEBC</td> <td>587</td> <td>993</td> <td>427</td> <td>984</td> </tr> </tbody> </table> An update on progress was submitted to the Suffolk Waste Partnership Members/Directors meeting. Further work is required to determine how to move the projects forward. 	Authority	Annual tonnes Target		Actual tonnes waste diverted		2008/09	2009/10	2008/09	2009/10	FHDC	195	803	3	126	SEBC	587	993	427	984
Authority	Annual tonnes Target			Actual tonnes waste diverted																	
	2008/09	2009/10	2008/09	2009/10																	
FHDC	195	803	3	126																	
SEBC	587	993	427	984																	
Development of action plans to increase the volume of trade waste recycled and where possible, reduce trade waste collection costs.	August 2010	<ul style="list-style-type: none"> Joint work has commenced across the Suffolk Waste Partnership to improve trade waste services. 																			

Submission of quarterly claim and report for DIF	Ongoing	<ul style="list-style-type: none"> • Ongoing
Review the options for a joint Trade Waste service	March 2011	<ul style="list-style-type: none"> • As part of the development of the partnership, the management and development of the service will be investigated.

Action 6: Review and alignment of bring site contracts to upgrade the facilities and ensure regular site maintenance.

Milestone	Completion Date	Progress/Outcome
Undertake review of existing bring site contracts.	May 2010	<ul style="list-style-type: none"> • In June 2010, the Suffolk Waste Partnership reviewed bring site provision within Suffolk. • Due to the MRF contract renewal in 2014 it was however decided not to proceed but rather to begin aligning and improving data, distribution and appearance of current bank provision across Suffolk. • Following the recent increase in glass recycling service charges, Officers across Suffolk has agreed a series of actions to investigate options to improvement to the service.
Identify opportunities to align service provision to bring sites across West Suffolk.	July 2010	<ul style="list-style-type: none"> • Officers are reviewing the service provision across West Suffolk • A task and finish group has been set up to investigate glass recycling bank provision across Suffolk.
Ensure up to date contracts are in place with all contractors servicing bring sites, including clear responsibilities for the maintenance and upkeep of the facilities.	August 2010	<ul style="list-style-type: none"> • As above
Identify additional sites where bring banks could be provided.	October 2010	<ul style="list-style-type: none"> • This will continue as part of our current approach but is subject to the cost of implementation
Install additional bring sites and investigate opportunities for joint provision of recycling sites.	March 2011	<ul style="list-style-type: none"> • This will continue as part of our current approach

Action 7: Development of phase two of the No Excuses campaign and the development of a strategy for the enforcement of litter offences.

Milestone	Completion	Progress/Outcome
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	Date	
Development of a strategy to increase awareness of the penalties for littering offences.	June 2010	<ul style="list-style-type: none"> Further work has commenced to develop a strategy to progress the campaign to incorporate the proportionate and targeted use of enforcement as reported to the Joint Committee in January 2010 (paper JWC/A432). The development of an education/enforcement plan is part of the street cleansing review
Briefing prepared and delivered to all Safer Neighbourhood Teams across West Suffolk.	July 2010	<ul style="list-style-type: none"> Attendance and presentation to Safer Neighbourhood Teams in the Forest Heath area has been undertaken and is further planned in St Edmundsbury.
Hot spot litter areas identified.	August 2010	<ul style="list-style-type: none"> Although the identification of this milestone is ongoing, the cleansing review will help fully identify hot spot litter areas.
Plan developed to increase presence along with PCSO's at the identified hot spot areas.	October 2010	<ul style="list-style-type: none"> Ongoing
Town centre FPN target days identified and publicised.	January 2011	<ul style="list-style-type: none"> No progress to date

Action 8: Investigation of opportunities to introduce food waste collections.		
Milestone	Completion Date	Progress/Outcome
Analyse options and costs associated with the collection of food waste.	March 2010	<ul style="list-style-type: none"> The options and costs associated with the collection of food waste were identified and reported to the Joint Committee in June 2010 (paper A596).
Develop business case for the collection of food waste.	April 2010	<ul style="list-style-type: none"> The development of a business case has not been completed due to operational and strategic issues with our current contractor (Greenview Environmental (GE)), relating to: <ul style="list-style-type: none"> difficult trading conditions changes to Environment Agency regulation associated operational costs Detailed costs are awaited from GE along with a revised programme for implementation. This will need to be carefully reviewed with colleagues at SCC to establish whether the proposals are still affordable.

Present business case to Joint Committee.	June 2010	<ul style="list-style-type: none"> • Delayed as detailed above
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Action 9: Composting and recycling of all Street Sweepings		
Milestone	Completion Date	Progress/Outcome
SEBC to begin composting and recycling all street sweepings and to investigate the feasibility of FHDC street sweepings to be delivered to the SEBC depot to be sent to the same facility.	Completed	<ul style="list-style-type: none"> • SEBC began the trial in June 2010 and since August, FHDC have also been composting and recycling their street sweepings. • The total tonnage so far diverted (June to November 2010) is 878 tonnes. • It is expected that this performance is likely to increase our joint household recycling and composting rate by approximately 2-3% per year, subject to consistent performance with other recycling and composting schemes.

Chart B1: FHDC Household Waste Data

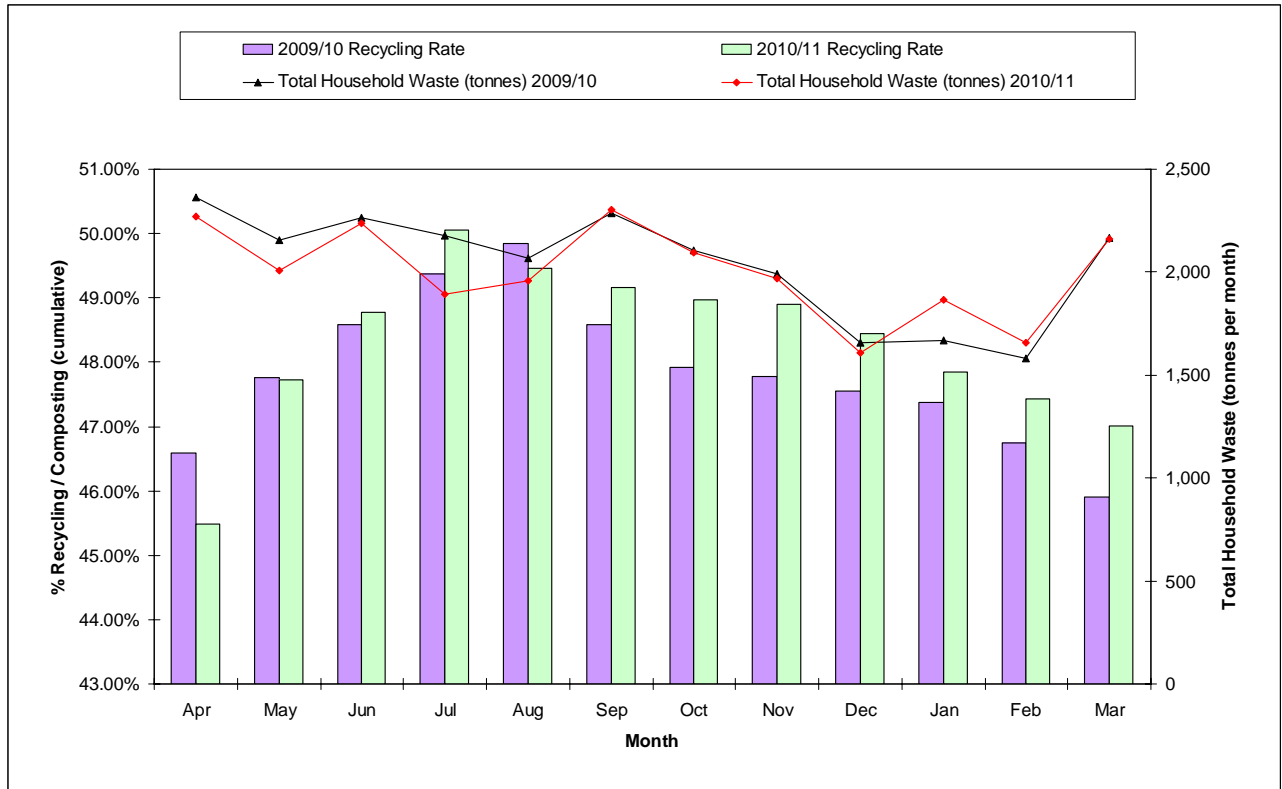


Chart B2: SEBC Household Waste Data

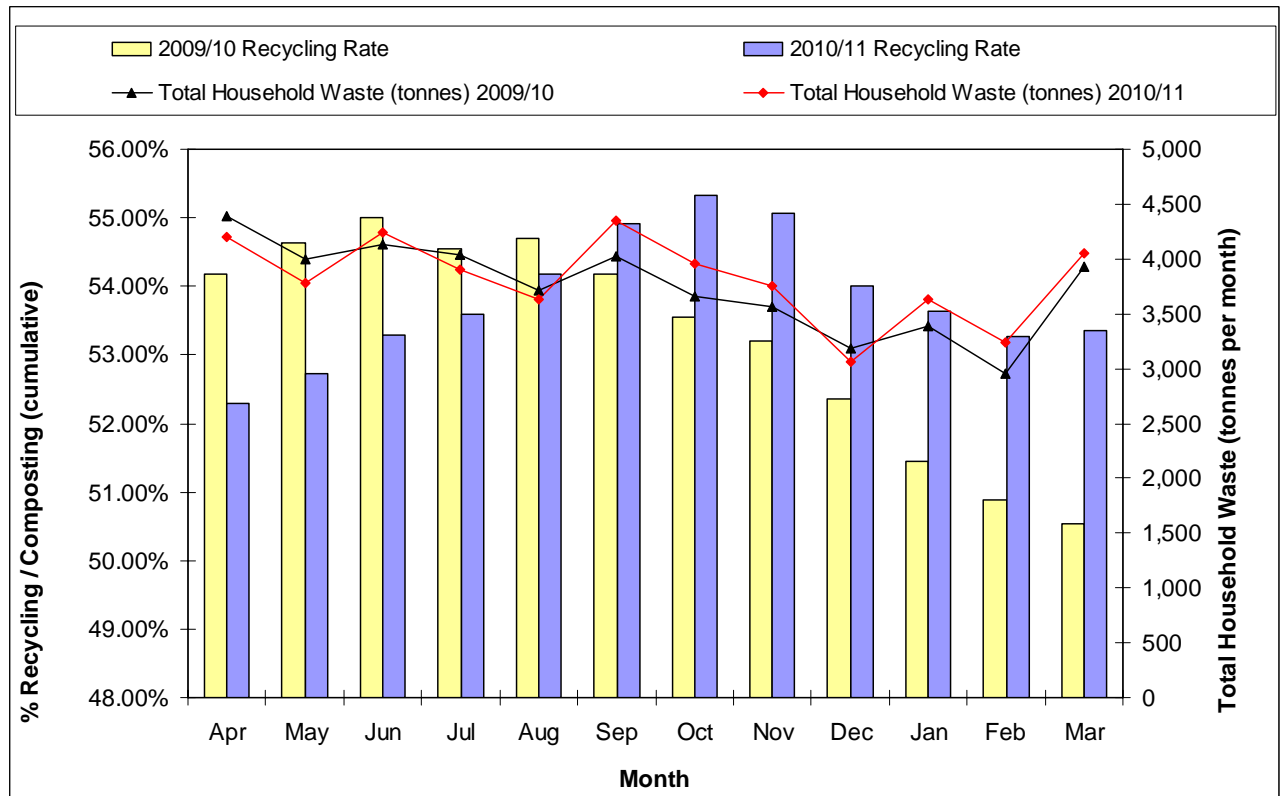


Table B1: Local indicators 2010 - 2011

Local Indicator Description	Actual 2009/10	Target 2010/11	Actual 2010/11
SEBC			
Cost of waste collection per household	£44.44p	£51	Awaited
Total tonnage of household waste sent for recycling	10,821	10,500	10,258
Total tonnage of household waste sent for landfill	21,986	22,000	21,364
FHDC			
Abandoned vehicles - % investigated within 24 hours	100%	95%	100%
Abandoned vehicles - % removed within 48 hours of required time	100%	95%	86%
Cost of household waste collection	£46.21	£53	TBC
Average time from service request to completion (working days)	5	5	6

Table B2: Departmental indicators 2010 - 2011

Departmental Indicator Description		Actual 2009/10	Target 2010/11	Actual 2010/11
Tonnage of residual waste collected	SEBC	21,666	22,000	20,926
	FHDC	13,242		12,731
Tonnage of trade recycling collected	SEBC	1,058	1,080	1,335
	FHDC	126		131
Number of trade customers on recycling scheme	SEBC	383	460	TBC
	FHDC	174		199
Blue bin tonnage	SEBC	8,477	8,700	8,581
	FHDC	3,790		3,878
Brown bin tonnage	SEBC	11,767	12,200	12,393
	FHDC	5,806		5,919
Black bin tonnage	SEBC	19,937	19,500	19,755
	FHDC	11,697		11,525
Blue bin contamination	SEBC	6.4%	7%	6.22%
	FHDC	263		256
Fly-tipping incidents reported	SEBC	352	450	280
	FHDC	436		403
Fly-tipping enforcement actions taken	SEBC	89	-	90
	FHDC	563		854
Fly-tipping prosecutions	SEBC	8	-	0
	FHDC	0		5
Abandoned vehicles (number reported)	SEBC	279	-	202
	FHDC	126		116
Abandoned vehicles (number disposed)	SEBC	46	-	22
	FHDC	12		8
Abandoned vehicles FPN's	SEBC	20	-	9
	FHDC			

Note: Blanks indicate no targets were set for 2010 - 2011

Figure B1: FHDC Environmental Cleanliness Data - Tranche 1, 2 and 3

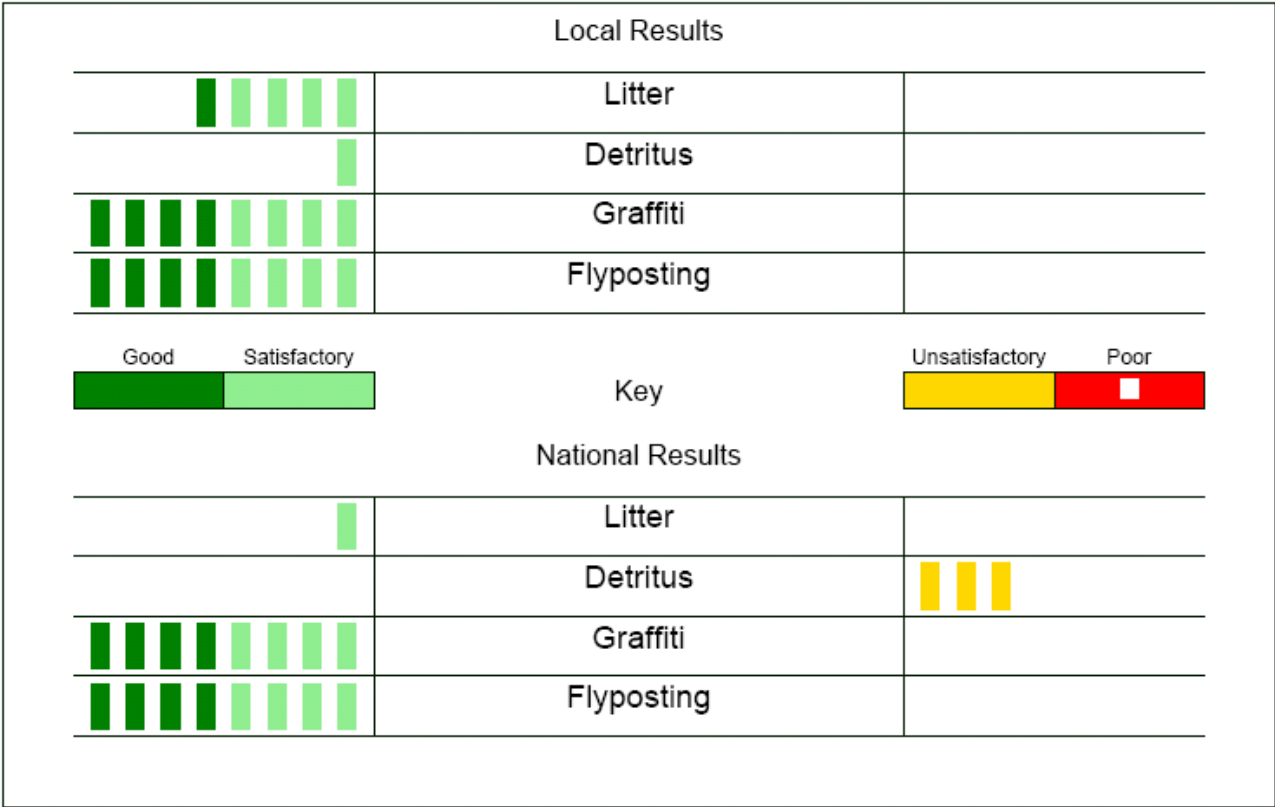
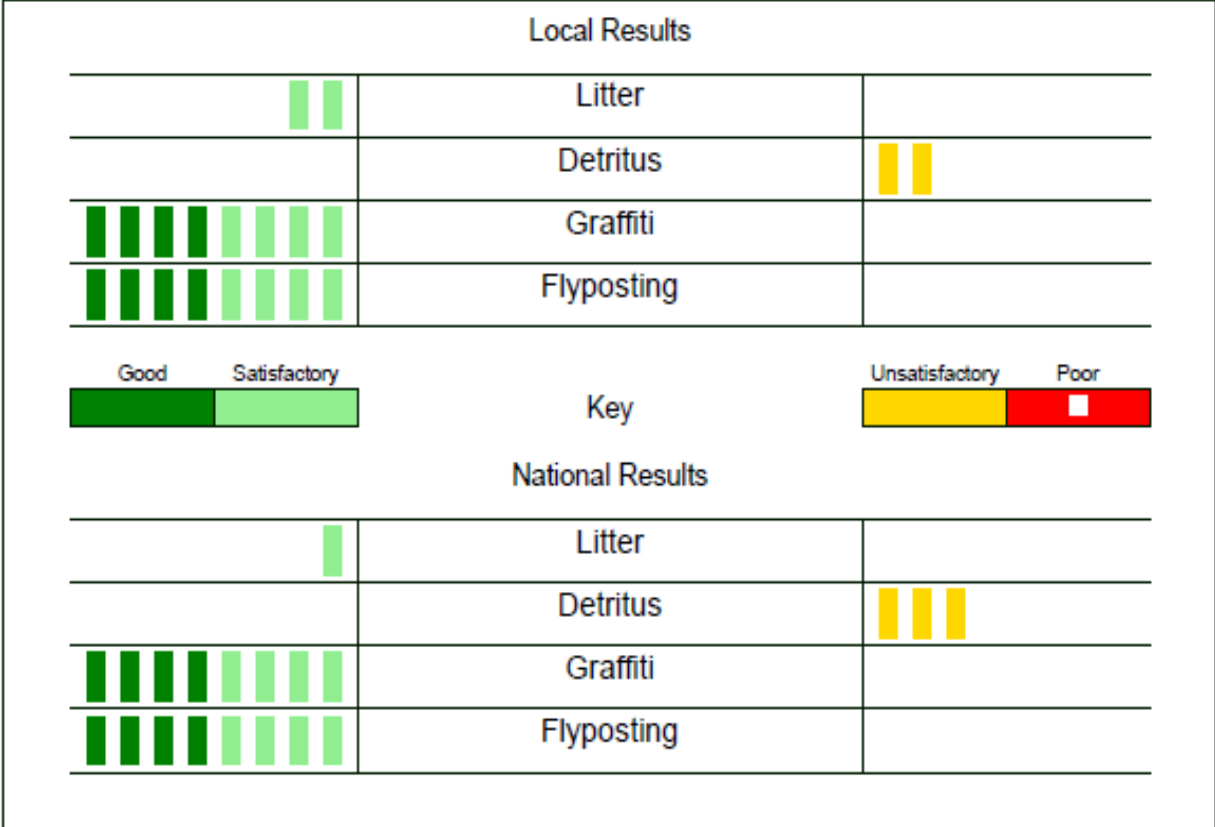


Figure B2: SEBC Environmental Cleanliness Data - Tranche 1, 2 and 3



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