

**Forest Heath District Council
St Edmundsbury Borough Council**

**WEST SUFFOLK WASTE
AND STREET SCENE
SERVICES JOINT
COMMITTEE**

28 OCTOBER 2011

REPORT NO

C189

**Report of the Strategic Director (Services) (FHDC)
and the Corporate Director (Economy & Environment)
(SEBC)**

**Progress on delivering the 2011/12 Joint Waste Service Plan and review of
performance.**

Synopsis:

This report updates the Joint Committee on progress made against the key tasks in the 2011/12 Joint Service Plan and the related key performance indicators.

Background

1. The Joint Service Plan is intended to aid the integration of service delivery and enable the Joint Committee to manage the delivery of services in accordance with the Partnering Agreement. The Service Plan is supported with a range of performance indicators in order to determine if progress is on target and to determine where further action is needed.
2. This report is intended to update Members of the following:-
 - (a) progress against the Service Plan actions; and
 - (b) cumulative progress with the service indicator dataset.

Progress to date

3. Performance of the Joint Waste Partnership is monitored and measured in relation to the following:-
 - (a) the Service Plan actions and milestones; and
 - (b) performance against the agreed performance indicators and targets.

The Service Plan actions and milestones

4. Table 1 below provides a summary of the interim progress (up to end of September 2011) against the service plan actions adopted for 2011/2012.

Table 1: Summary of progress against the 2011/12 Service Plan

| ACTION | | TARGET | PROGRESS |
|---------------|--|---------------|---|
| WSS T1 | Further progression of the joint partnership including work towards developing a more unified management structure and integrated ways of working. | TBC | |
| WSS T2 | Investigate opportunities for efficiency savings across all WSS service areas. <ul style="list-style-type: none"> • Implement the findings from the review of Street Cleansing. • Review Recycling Centre efficiency and contracts • Review options for glass recycling | 30 Sept 2011 | Project Ongoing Completed Completed |
| WSS T3 | Review of procurement activities and implementation of a joint process for the procurement and management of goods and services. | 31 March 2012 | Joint procurement being utilised for refuse vehicles, refuse bins and staff uniform |
| WSS T4 | Develop an action plan to increase income in relation to: <ul style="list-style-type: none"> • Schedule 2 and Commercial Waste • Recycling Performance Payments • Street Cleansing • Gulley emptying (SEBC) • Landscapes / Grounds Maintenance (SEBC) | 31 March 2012 | In Progress Part of current IAA negotiations |
| WSS T5 | Coordinate the delivery of the individual trade waste services and the opportunities to increase service demand. | 31 March 2012 | Commenced |
| WSS T6 | Development and delivery of a targeted marketing and enforcement strategy to improve waste diversion and reduce environmental crime. | 31 March 2012 | Commenced |
| WSS T7 | Introduce food waste collections from municipal waste. | 31 Dec 2011 | Options Review Commenced with the SWP |

| | | | |
|---------|--|---------------|--|
| WSS T8 | Develop joint performance management arrangements for the service and/or partnership. | 31 March 2012 | Subject to WSS T1 |
| WSS T9 | Develop and implement a unified process to procure and manage the vehicle fleet. | 31 March 2012 | Commenced and at Tender Evaluation stage |
| WSS T10 | Develop a single approach to service identity and marketing including: <ul style="list-style-type: none"> • Staff appearance • Vehicle livery • Service marketing tools | 31 March 2012 | Commenced Commenced |
| WSS T11 | Support and influence the Suffolk Waste Partnership. | 31 March 2012 | Ongoing |
| WSS T12 | Identify, review and align WSS service policies. | 31 March 2012 | Limited action |
| WSS T13 | Implement a unified approach to CRM and the management of service data. | 31 March 2012 | Review started |
| WSS T14 | Review the service to ensure that it meets the Equality Duty requirements | 31 March 2012 | Limited Action |

5. The key areas of progress to note since the last update includes:-

(a) Street Cleansing Review

Work is progressing albeit this has been hampered by the impact of other workstreams.

(b) Vehicle Procurement (a separate update has been provided)

Work is continuing on a combined procurement exercise for a range of waste and street scene vehicles, which is expected to commence in 2011. Aligned with this is the review of vehicle livery and colour schemes and to take advantage of the significant vehicle and plant renewal over the next two years.

(c) Joint Municipal Waste Strategy Annual Report

Officers are involved with the review and development of the Joint Municipal Waste Management Strategy for Suffolk, which is intended to determine the most appropriate waste management arrangements over the next ten years. This project is expected to be completed in March 2012.

(d) Compositional Household Waste Analysis

In order to plan more effectively for future waste treatment facilities, targeting and marketing, a compositional analysis of household residual waste was completed in 2011. A separate report is being presented on the results of this project.

(e) Development of the replacement for NI195 Street Cleanliness Survey

Work to implement a new street cleanliness monitoring system to replace NI-195 is complete and monitoring began in June 2011.

The revised approach is based on 450 annual surveys (from previously 900) and a reduced number of land use types. It is expected that the monitoring will continue to provide an objective review of district/borough cleanliness, albeit with reduced resource requirements.

- (f) Development of modelling options for the collection of organics** (a separate report is being presented)

Performance against the national performance indicators and agreed targets

6. Table 2 below outlines the service indicators that relate to waste and street cleansing services for Forest Heath and St Edmundsbury, for the period 1 April to 30 September 2011 inclusive. The targets for 2011/12 are listed along with the data outturn for 2010/11 to compare the current performance with that of the previous year. The comment on performance refers to the direction of travel in 2011/12 since the same period the previous year.
7. Appendix 1 (Chart 1 and 2) details the current profiled waste recycling progress against the same period in 2010/11 for both councils.

Table 2: Service Indicators 2011/12

| DESCRIPTION | | 2010/11 | | 2011/12 | 2010/11 | 2011/12 | COMMENT |
|---|------|----------------|----------------|----------------|-----------|-----------|---|
| | | TARGET | ACTUAL | TARGET | QTR 2 | QTR 2 | |
| Residual waste per household | FHDC | 490kg | 500kg | 460kg | 242 kg | 212 kg | Improvement |
| | SEBC | 443kg | 478kg | 473kg | 235 kg | 234 kg | Improvement |
| Percentage of household waste recycled and composted | FHDC | 45.89% | 46.00% | 47.00% | 47.82% | 51.81% | Improvement |
| | SEBC | 50.12% | 52.00% | 53.00% | 54.92% | 55.39% | Improvement |
| Percentage of municipal waste landfilled | FHDC | 58.42% | 55.00% | 56.00% | 55.97% | 52.85% | Improvement |
| | SEBC | 53.24% | 52.00% | 52.00% | 50.56% | 48.67% | Improvement |
| Improved street and environmental cleanliness – litter | FHDC | 6% | 6% | | 3% | 8% | Reduction ¹ |
| | SEBC | 4% | 4% | NS | ND | ND | N/A |
| Improved street and environmental cleanliness – detritus | FHDC | 15% | 16% | | 13% | 23% | Reduction |
| | SEBC | 14% | 13% | NS | ND | ND | N/A |
| Improved street and environmental cleanliness – graffiti | FHDC | 0% | 1% | | 0% | 0% | Improvement |
| | SEBC | 3% | 3% | NS | ND | ND | N/A |
| Improved street and environmental cleanliness – fly-posting | FHDC | 0% | 1% | | 0% | 0% | No change |
| | SEBC | 0% | 0% | NS | ND | ND | N/A |
| Improved street and environmental cleanliness – fly-tipping | FHDC | Very Effective | Effective | Very Effective | Effective | Effective | There has been an increase in flytipping incidents. |
| | SEBC | Very Effective | Very Effective | Very Effective | Effective | Effective | Decreasing |

¹ Results compare NI-195 data (April 1 to July 30) 2010 with LEQS data (April 1 to September 30) 2011.

Source: Predictive baseline data derived from the Inter Authority Agreement

8. The key issues to note are:-

8.1 In terms of municipal waste:

- (a) The trend for the generation of household waste forms a similar profile between 2010/11 and 2011/12 and there is consistency in the profile between FHDC and SEBC,
- (b) From April to September 2011, the percentage of waste that was recycled and composted has increased in comparison to the same period last year, for both FHDC and SEBC.
 - FHDC:
 - (i) 343 tonne increase in recycling/composting.
 - (ii) 487 tonne reduction in residual waste.
 - (iii) There has been an overall reduction in the amount of household waste collected (90 tonne reduction).
 - (iv) There have been improvements in the amount of waste collected from the blue bin and brown bin kerbside collections and recycling centres.
 - SEBC:
 - (i) 336 tonne increase in recycling/composting.
 - (ii) 67 tonne increase in residual waste.
 - (iii) Whilst there has been an overall increase in household waste, the proportion of this waste recycled and composted has increased.
 - (iv) The amount of waste collected from the blue bin has reduced however by a lower amount than that increased in the brown bin.
 - (v) There has been a slight increase in the tonnage collected from recycling centres;
 - (vi) An additional and significant 400 tonnes of other household waste has been collected for recycling/composting, mainly consisting of street sweepings for composting. This accounts for the significant increase in recycling compared with the same period last year has been collected in the first two quarters in comparison to the same period in the previous year.

8.2 In terms of street scene:

- (a) There is ongoing consistency with the performance of FHDC and SEBC with regards to managing environmental cleanliness. For both councils:
 - (i) Graffiti and flyposting performance is positive and is consistent with the national average. The number of instances is relatively low.
 - (ii) There has an increase in the number of fly-tipping incidents. Overall performance was classed as 'effective' as incidents have increased and the number of enforcement actions has decreased.
 - (iii) There has been a reduction in the number of enforcement actions for SEBC although performance is still effective.

- (b) Specific performance for FHDC illustrates:
- (i) Litter and detritus performance is higher than the national average.
 - (ii) Litter performance decreased by 5% from 2010/11. This can be attributed to reduced resources and the implementation of a new monitoring system. Main roads, industrial areas and high obstruction housing still fell below the levels required.
 - (iii) Detritus performance decreased by 10% and is consistent with the national average.

Finance/Budget/Resource Implications

- 9. To date there have been no financial or resource implications as all the key tasks have been delivered within existing budgets.
- 10. The progression of the waste partnership, including the recent changes to the staff organisational structure, is expected to provide financial savings in the long term.

Environmental Impact and Sustainability

- 11. The Joint Service Plan actions aim to contribute positively to the provision of sustainable waste and street scene services.
- 12. The performance achieved and targets set aim to reduce the total amount of waste sent to landfill through increasing the amount of waste available for re-use, recycling and composting. Furthermore, the provision of an effective street scene service will maintain high environmental standards and protect local amenity.
- 13. In the delivery of services, opportunities to reduce carbon emissions will be identified and investigated.

Policy Compliance/Power

- 14. There are no policy compliance issues associated with this report.
- 15. The Joint Service Plan requirements are in line with the Partnering Agreement and will support both council policies and objectives.
- 16. The service plan supports the vision and actions of the Joint Municipal Waste Management Strategy for Suffolk and the key principals set out the in the Inter Authority Agreement for Suffolk's waste management services.
- 17. As part of the data quality and verification processes, both councils collate, record and monitor statistical information to the required standard.

Performance Management Implications

- 18. The performance data outlined in this report refer to service indicators reported by both councils.

Legal Implications

19. There are no legal implications associated with this report.

Human Rights Act and Diversity Implications

20. There are no human rights or diversity implications associated with this report.

Crosscutting Implications

21. The successful completion of the service plan actions is dependant on support from other council services.

Risk Assessment

22. The targets for 2011/12 have been set following consideration by Officers and have received Member approval.

23. The planned enhancements are outlined in the Joint Service Plan and have been individually risk assessed.

24. Performance will be reported quarterly to the Joint Committee to monitor progress and ensure that targets are being achieved.

Council Priorities

25. The Joint Service Plan contributes to the following priorities:

Forest Heath District Council:

- Community engagement and communication;
- Community safety; and
- Street scene and environment.

St Edmundsbury Borough Council:

- Raise standards and corporate efficiency;
- Improve the safety and well being of the community; and
- Secure a sustainable and attractive environment.

Recommendations:

26. It is recommended that Members note:-

- (a) progress made against the projects identified in the Joint Service Plan 2011/12; and
- (b) performance in relation to the service performance indicators.

Nigel McCurdy, Strategic Director (Services)
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BACKGROUND PAPERS

Appendix 1: Trend in Household Waste Generation and Recycling

CONTACT OFFICERS

Mark Christie, Service Manager (Environment and Waste)
Mike Culver, Waste Projects Officer
Lee Williams, Waste Awareness Officer

Chart 1: FHDC Household Waste Data

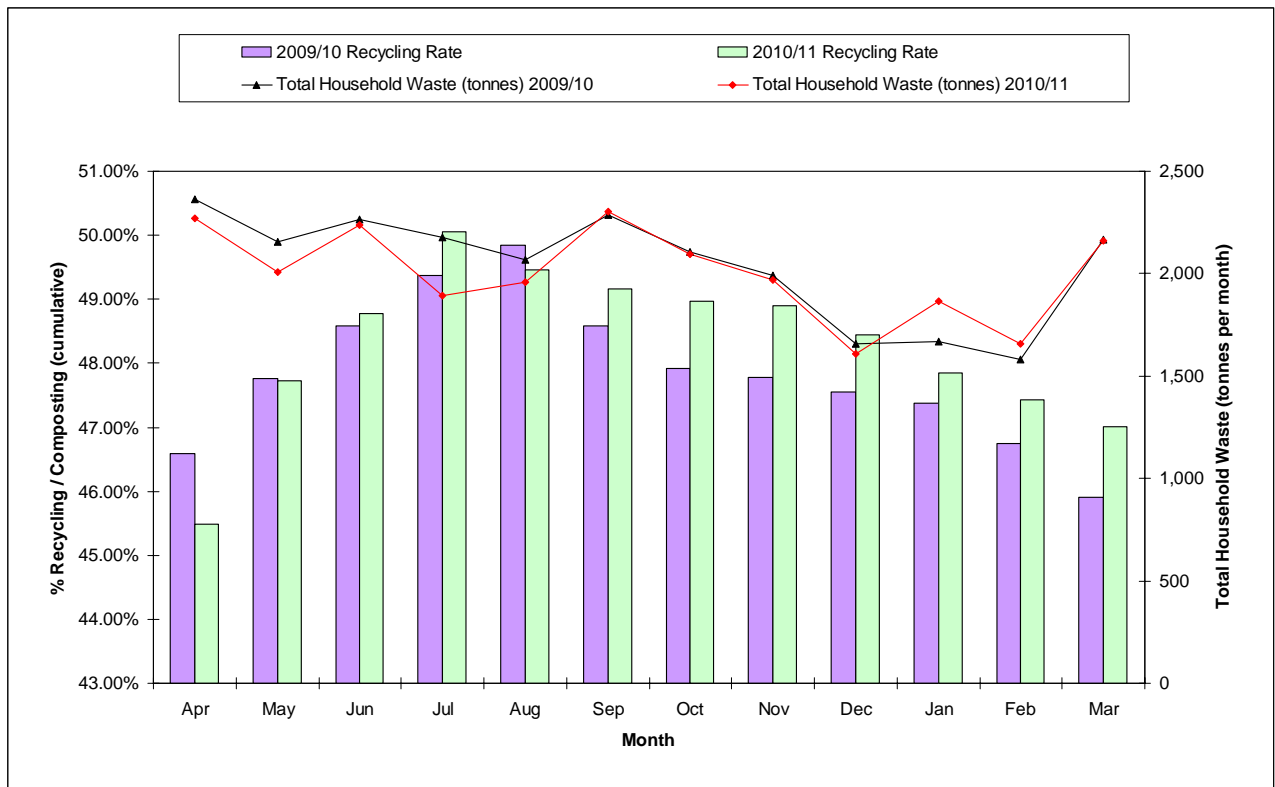


Chart 2: SEBC Household Waste Data

