

# E143

## West Suffolk Waste and Street Scene Services Joint Committee 18 October 2013

### Review of Waste Management Performance 2013

#### 1. Summary and reasons for recommendation

- 1.1 This report updates the Joint Committee on progress in waste management and street cleansing.

#### 2. Recommendation

- 2.1 The Joint Committee is requested to **NOTE** the contents of this report.

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### **3. Corporate Priorities/Strategic Priorities**

3.1 The recommendation meets the following, as contained within the Corporate Strategic Plan:

#### **Forest Heath District Council (FHDC)**

- (a) Being an effective and efficient Council; and
- (b) maintaining quality services.

#### **St Edmundsbury Borough Council (SEBC)**

- (a) Working together for prosperous and environmentally-responsible communities; and
- (b) Working together for an efficient Council.

### **4. Key issues**

4.1 This report is intended to update Members of the key areas of progress and actions, albeit there is no formal Waste and Street Scene Service plan for 2013/2014.

4.2 The key performance indicators for Quarter 1 are actual results, whilst estimates are used for Quarter 2. Current progress is outlined in table 1 overleaf.

**Table 1: Waste and Street Scene performance indicators - Quarter 1 and 2**

Code	Name	Data Period	2012/2013		2013/2014		
			Annual Target	Annual Value	Annual Target	Qtr 1	Qtr 2
FH WSS05*	Quantity of household waste recycled (tonnes)	Quarter	-	-	-	3,545	4,226
SEWSS011*	Quantity of household waste recycled (tonnes)	Quarter	-	-	-	7,220	6,836
FH WSS021*	Residual household waste per household (kgs)	Cumulative	440	455	-	108	236
SEWSS191*	Residual household waste per household (kgs)	Cumulative	473	457	-	118	231
FH WSS022*	Percentage of household waste recycled and composted	Cumulative	49.00%	47.02%	49%	53.3%	53.3%
SEWSS192*	Percentage of household waste recycled and composted	Cumulative	53%	51.30%	53%	56.6%	56.2%
FH WSS06*	Quantity of household waste sent to landfill (tonnes)	Quarter	-	13,290	-	3,106	3,705
SEWSS010*	Quantity of household waste sent to landfill (tonnes)	Quarter	22,108	22,004	-	5,540	5,317
FH WSS012*	Quantity of trade waste recycled (tonnes)	Quarter	-	239	171	97	TBC
SEWSS198*	Quantity of trade waste recycled (tonnes)	Quarter	700	683	950	184	184
FH WSS020*	Number of fly tipping incidents	Cumulative	Not measured	-	-	102	166
SEWSS199*	Number of fly tipping incidents	Cumulative	Not measured	-	-	56	103
FH WSS020*	Number of fly tipping interventions	Cumulative	Not measured	-	-	226	440
SEWSS199*	Number of fly tipping interventions	Cumulative	Not measured	-	-	16	35
FH WSS195a*	Percentage of areas with satisfactory cleanliness for litter	Cumulative	8%	13%	85%	93%	92%
SEWSS197a*	Percentage of areas with satisfactory cleanliness for litter	Cumulative	8%	12.33%	85%	91%	91%
FH WSS195b*	Percentage of areas with satisfactory cleanliness for detritus	Cumulative	20%	21%	80%	87%	86%
SEWSS197b*	Percentage of areas with satisfactory cleanliness for detritus	Cumulative	20%	18.67%	80%	84%	87%
FH WSS195c*	Percentage of areas unaffected by graffiti	Cumulative	1%	0%	95%	100%	100%
SEWSS197c*	Percentage of areas unaffected by graffiti	Cumulative	3%	1.33%	95%	97%	98%

4.3 In relation to table 1, please note:

- (a) the complete dataset for Quarter 2 is not yet available, so estimates are used based on the first two months of the quarter (July and August 2013);
- (b) the table indicates whether the Quarter 2 figure is the actual result for that quarter ("quarter") or "cumulative" i.e. it reflects the combined Quarter 1 and 2 performance, thus illustrating the progress to date this financial year; and
- (c) Members will recall the changes to the Waste and Street Scene performance indicators that they approved in March 2013, involving both the target and the way in which the indicator was calculated. This included:
  - (i) the cleansing indicators covering litter, detritus, graffiti and fly tipping, were renamed and now measure satisfactory performance rather than service failure. The result will be the inverse of the previous method of calculation e.g. 10% failure is now reported as 90% satisfaction.
  - (ii) The naming of the indicators for each council were simplified and aligned. Previously there were slight differences in indicator titles that could lead to misinterpretation.
  - (iii) Fly tipping performance is measured by two separate indicators: (1) the number of instances and (2) the number of interventions, rather than in a combined indicator of performance. The national fly tipping database, Flycapture, will continue to be used to report performance to the Department for Environment, Food and Rural Affairs (DEFRA).

4.4 The key trends to note are:

- (a) in terms of municipal waste management:
  - (i) in FHDC, the trend for the generation of household waste in comparison with the same period last year is estimated to have fallen;
  - (ii) in SEBC, the trend in the overall generation of household waste in comparison with the same period last year is relatively constant.
- (b) In terms of street scene, both councils are performing positively against the annual targets.

FHDC: With regard to fly tipping, there were 166 incidents so far this year, which is a reduction on last year's recorded incidents.

SEBC: With regard to fly tipping, only 35 fly tips have been recorded so far this year and 16 interventions have been undertaken.

#### 4.5 ***Progress to date***

4.5.1 Key areas of activity and progress relate to the following:

**(a) Suffolk Waste Partnership**

Officers are currently involved with the delivery of the Joint Municipal Waste Management Strategy for Suffolk and the associated Action Plan which will identify specific projects up to the end of the contract in 2014. Specific workstreams in progress involve:

- (i) Communications campaign to encourage more residents to utilise the trial textiles recycling scheme;
- (ii) communications campaign to encourage residents to recycle more plastics;
- (iii) procurement of a new contract to recycle street sweepings;
- (iv) investigation into the impact of including glass in the kerbside recycling collection; and
- (v) multi-agency initiative to combat fly-tipping across the county.

**(b) Textiles recycling campaign**

Following the inception of the textiles recycling campaign in August 2012, tonnages collected have dropped. Officers expected to see a fall in tonnages collected after the scheme had bedded in, as is usual with all recycling schemes, however operational issues have also played a part, so a refresh campaign has been planned. In addition Viridor, the contractor who sorts and sells our recyclable materials, has secured a new outlet for the textiles we collect which will see a higher value earned for this material stream.

**(c) "Plastics Know Your Place" Campaign**

Officers held roadshows during June 2013 at Peas Market, Haverhill and the Market Place, Mildenhall, to speak to residents about recycling plastics. Officers also attended The Apex as part of the Bury in Bloom competition to give residents information on plastics recycling. The plastics recycling campaign continues to grow, with shelf labels being placed strategically around the Waitrose store in Bury St Edmunds. We are now in discussions with Sainsbury's to expand the campaign to their stores in Bury St Edmunds, Mildenhall and Haverhill.

Early indications from tonnage and materials analysis show up to a 20 per cent increase in the amount of plastics recycled through the kerbside scheme.

**(d) Management of Street Sweepings**

The partnership recently held a market testing event at Endeavour House in Ipswich to speak to providers of street sweepings' recycling facilities. The event was attended by eight potential service providers and gave officers the opportunity to find out what technologies are available for recycling the approximately 8,000 tonnes of sweepings arising in Suffolk and also the length of contract required for them to finance them. The findings will help to inform the procurement exercise which should be launched by the end of this month.

**(e) Suffolk Wide Fly-tipping Campaign - Stop and Search events**

Officers from West Suffolk alongside Suffolk Police, Her Majesty's Revenue and Customs (HMRC) and Vehicle and Operator Services Agency (VOSA) took part in a countywide initiative during September 2013 which involved a series of vehicle stops in each borough/district targeting commercial vehicles thought to be carrying waste without a correct waste carrier licence and waste transfer documentation.

The operation was part of the wider Tip-Off campaign which has been established through Suffolk Waste Partnership (SWP) securing £25,800 of Government funding to tackle fly-tipping in the county; the campaign is also looking at assisting landowners who are also affected by developing warning posters for hot spot locations and roadshows to publicise the need for householders to check who they give their waste to.

**(f) Fleet Management**

SEBC has been awarded the Motorvate Silver award for Carbon Reduction within their fleet operations – an annual independent calculation and verification of our carbon footprint administered by the Energy Saving Trust and endorsed by the Department for Transport.

This measures total mileage for the grey fleet and company vehicles up to 3.5 tonne and found a 13.9% reduction in CO<sub>2</sub> emissions, thus achieving Silver Award; an improvement from the previous Bronze Award.

**(g) Bury in Bloom**

This year has again seen a huge effort by the Street Cleansing and Grounds Maintenance operational teams to prepare for the "In Bloom" competition. The team was also supported by several volunteer Councillors who not only gave up their time, but rolled up their sleeves and painted the utility boxes and planters on Angel Hill.

**(h) Other activities**

- (i) Litter pick in Hardwick with pupils from Hardwick Primary and Middle schools and local residents;
- (ii) recycling presentations to the Sustainable Bury group and residents at Eastgate House, Bury St Edmunds;
- (iii) attended Families day at RAF Honington;
- (iv) community ditch clearance with SEBC Councillor Chung;
- (v) support to help St Edmundsbury maintain ISO14001 status;
- (vi) new glass recycling centres at Southgate car park and Lake Avenue, Bury St Edmunds; and
- (vii) supported litter pick in Spring Lane wildlife area - organised by Asda.

**5. Other options considered**

5.1 Not Applicable

**6. Community Impact**

**6.1 Crime and Disorder Impact** *(including Section 17 of the Crime and Disorder Act 1998)*

6.1.1 There are no crime and disorder implications identified in this report.

**6.2 Diversity and Equality Impact** *(including the findings of the Equality Impact Assessment)*

6.2.1 There are no human rights or diversity implications associated with this report.

**6.3 Sustainability Impact** *(including completing a Sustainability Impact Assessment)*

6.3.1 Future policy will be in line with the international and national sustainability goals.

6.3.2 The Waste and Street Scene Service aims to contribute positively to the provision of sustainable waste and street scene services.

6.3.3 The performance achieved and targets set aimed to reduce the total amount of waste sent to landfill through increasing the amount of waste available for re-use, recycling and composting. Furthermore, the provision of an effective street scene service will maintain high environmental standards and protect local amenity.

**6.4 Other Impact** *(any other impacts affecting this report)*

6.4.1 There are no other impacts affecting this report.

**7. Consultation** *(what consultation has been undertaken, and what were the outcomes?)*

7.1 No direct consultation has taken place but feedback from general council surveys, individual residents and trends in the waste industry and government initiatives are taken into account.

**8. Financial and resource implications** *(including asset management implications)*

8.1 To date there have been no financial or resource implications as all the key tasks have been delivered within existing budgets.

8.2 The progression of the waste partnership, including the recent changes to the staff organisational structure, is expected to provide financial savings in the long term.

**9. Risk/Opportunity Assessment** *(potential hazards or opportunities affecting corporate, service or project objectives)*

<b>Risk area</b>	<b>Inherent level of Risk</b> (before controls)	<b>Controls</b>	<b>Residual Risk</b> (after controls)
	High/Medium/Low		High/Medium/Low
Adequacy of targets set	Low	The targets for 2012/13 were set following consideration by Officers and received Member approval.	Low
Failure to achieve targets	Low	Performance is reported quarterly to the Joint Committee to monitor progress and ensure that targets are being achieved.	Low

**10. Legal and policy implications**

10.1 There are no policy compliance issues associated with this report.

10.2 All service activities are in line with the Partnering Agreement and supported both Councils' policies and objectives.

10.3 The approach taken supports the national waste hierarchy and the vision and actions of the Joint Municipal Waste Management Strategy for Suffolk.

10.4 There are no legal implications associated with this report.

**11. Wards affected**

11.1 All wards across both councils.

**12. Background papers**

12.1 None