

## West Suffolk Waste and Street Scene Services Joint Committee 17 January 2014

### Review of Waste Management Performance 2013

#### 1. Summary and reasons for recommendation

- 1.1 This report updates the Joint Committee on progress in waste management and street cleansing.

#### 2. Recommendation

- 2.1 The Joint Committee is recommended to **NOTE** the contents of Report E232.

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### **3. Corporate Priorities/Strategic Priorities**

3.1 The recommendation(s) meet the following, as contained within the Corporate Plan/Strategic Plan:

#### **Forest Heath District Council (FHDC)**

- (a) An effective and efficient Council
- (b) Maintaining quality services

#### **St Edmundsbury Borough Council (SEBC)**

- (c) Working together for prosperous and environmentally responsible communities
- (d) Working together for an efficient council

### **4. Key issues**

4.1 This report is intended to update Members of the key areas of progress and actions, albeit there is no formal Waste and Street Scene service plan for 2013/2014.

4.2 The key performance indicators for quarter one and two are actual results, whilst estimates are used for quarter three. Current progress is outlined in table 1 overleaf.

**Table 1: Waste and Street Scene performance indicators - Quarters 1 to 3 (inclusive)**

Code	Name	Data Period	2012/13		2013/14			
			Annual Target	Annual Value	Annual Target	Qtr 1	Qtr 2	Qtr 3
FH WSS05*	Quantity of household waste recycled (tonnes)	Quarter	-	-	-	3,544	2,840	3,192
SEWSS011*	Quantity of household waste recycled (tonnes)	Quarter	-	-	-	7,220	6,836	5,633
FH WSS021*	Residual household waste per household (kgs)	Cumulative	440	455	-	108	226	339
SEWSS191*	Residual household waste per household (kgs)	Cumulative	473	457	-	118	231	347
FH WSS022*	Percentage of household waste recycled and composted	Cumulative	49.00%	47.02%	49%	53.3%	49.5%	49.49%
SEWSS192*	Percentage of household waste recycled and composted	Cumulative	53%	51.30%	53%	56.6%	56.2%	54.71%
FH WSS06*	Quantity of household waste sent to landfill (tonnes)	Quarter	-	13,290	-	3,106	3,408	3,256
SEWSS010*	Quantity of household waste sent to landfill (tonnes)	Quarter	22,108	22,004	-	5,540	5,317	5,463
FH WSS012*	Quantity of trade waste recycled (tonnes)	Quarter	-	239	171	40	45	42
SEWSS198*	Quantity of trade waste recycled (tonnes)	Quarter	700	683	950	296	237	375
FH WSS020*	Number of fly tipping incidents	Cumulative	Not measured	-	-	102	166	205
SEWSS199*	Number of fly tipping incidents	Cumulative	Not measured	-	-	56	103	150
FH WSS020*	Number of fly tipping interventions	Cumulative	Not measured	-	-	226	440	601
SEWSS199*	Number of fly tipping interventions	Cumulative	Not measured	-	-	16	35	65
FH WSS195a*	Percentage of areas with satisfactory cleanliness for litter	Cumulative	8%	13%	85%	93%	92%	91%
SEWSS197a*	Percentage of areas with satisfactory cleanliness for litter	Cumulative	8%	12.33%	85%	91%	91%	90%
FH WSS195b*	Percentage of areas with satisfactory cleanliness for detritus	Cumulative	20%	21%	80%	87%	86%	87%
SEWSS197b*	Percentage of areas with satisfactory cleanliness for detritus	Cumulative	20%	18.67%	80%	84%	87%	91%
FH WSS195c*	Percentage of areas unaffected by graffiti	Cumulative	1%	0%	95%	100%	100%	100%
SEWSS197c*	Percentage of areas unaffected by graffiti	Cumulative	3%	1.33%	95%	97%	98%	98%

4.3 In relation to table 1, it should be noted that:

- (a) The Quarter 1 and Quarter 2 datasets are actuals.
- (b) The complete dataset for Quarter 3 is based on estimates using October and November 2013's data. This is due to actual Quarter 3 data not being available by the report deadline date.
- (c) The table indicates whether the Quarter 3 figure is the actual result for that quarter ("quarter") or "cumulative" i.e. it reflects the combined quarter 1, 2 and 3 performance, thus illustrating the progress to date this financial year.
- (d) Members will recall the changes to the Waste and Street Scene performance indicators that were approved in March 2013, involving both the target and the way in which the indicator was calculated. This included:
  - (i) The cleansing indicators covering litter, detritus, graffiti and fly tipping, were renamed and now measure satisfactory performance rather than service failure. The result will be the inverse of the previous method of calculation e.g. 10% failure is now be reported as 90% satisfaction.
  - (ii) The naming of the indicators for each council were simplified and aligned. Previously there were slight differences in indicator titles that could lead to misinterpretation.
  - (iii) Fly tipping performance is measured by two separate indicators: (1) the number of instances and (2) the number of interventions, rather than in a combined indicator of performance. The national fly tipping database, Flycapture, will continue to be used to report performance to the Department for Environment, Food and Rural Affairs (DEFRA). Interventions include investigations, warning letters, inspections, fixed penalty notices, prosecutions etc.

4.4 The key trends to note are:

- (a) In terms of municipal waste management:
  - (i) There is a slight increase in the amount of household residual waste generated compared to the same period in 2012/2013 for both FHDC and SEBC.
  - (ii) The amount of recycling has remained relatively constant.
- (b) In terms of street scene, both councils are performing positively against the annual targets.
  - (i) FHDC: With regard to fly tipping, there were 205 incidents so far this year, which is a reduction on 2011/2012's recorded

incidents. The number of interventions is greater than the number of incidents due to proactive actions such as warning letters and duty of care inspections.

- (ii) SEBC: With regard to fly tipping, only 150 fly tips have been recorded so far this year and 65 interventions have been undertaken.

### ***Progress to date***

4.5 Key areas of activity and progress relate to the following:

#### **(a) Suffolk Waste Partnership**

Officers are currently involved with the delivery of the Joint Municipal Waste Management Strategy for Suffolk and the associated Action Plan which will identify specific projects up to the end of the contract in 2014. Specific workstreams in progress involve:

- (i) communications campaign to encourage more residents to utilise the trial textiles recycling scheme;
- (ii) communications campaign to encourage residents to recycle more plastics;
- (iii) procurement of a new contract to recycle street sweepings;
- (iv) investigation into the impact of including glass in the kerbside recycling collection; and
- (v) options have been looked at for the future management of organic waste across Suffolk. A total of nine service configurations have been assessed to provide comparative performance levels and costs. (A separate verbal report will be provided at the Joint Committee meeting).

#### **(b) Textiles recycling campaign**

Officers have continued to support this campaign and panels advertising the scheme have been placed on the sides of a number of refuse collection vehicles across Suffolk.

The textile scheme will continue in the current format at least until the inception of the new contract for separating recyclables in November 2014.

#### **(c) "Plastics Know Your Place" Campaign**

Officers carried out questionnaires to shoppers to see what the impact of the point of sale advertising has been. Response rates were fairly high with approximately 40 per cent of people questioned recognising the brand and understanding the message.

#### **(d) Management of Street Sweepings**

Due to staffing changes in the procurement team at Suffolk County Council, the procurement of the street sweepings treatment contract has not yet been completed. It is expected that the tender documents will be sent out in January 2014, however assurances

have been provided by the current contractor to retain the current gate fee until the new contract starts.

**(e) Other activities**

America Day, RAF Mildenhall – officers attended to speak to residents of RAF Mildenhall about recycling facilities available to them.

**5. Other options considered**

5.1 Not applicable.

**6. Community Impact**

6.1 **Crime and Disorder Impact** *(including Section 17 of the Crime and Disorder Act 1998)*

6.1.1 There are no crime and disorder implications identified in this report.

6.2 **Diversity and Equality Impact** *(including the findings of the Equality Impact Assessment)*

6.2.1 There are no human rights or diversity implications associated with this report.

6.3 **Sustainability Impact** *(including completing a Sustainability Impact Assessment)*

6.3.1 Future policy will be in line with the international and national sustainability goals.

6.3.2 The Waste and Street Scene service aims to contribute positively to the provision of sustainable waste and street scene services.

6.3.3 The performance achieved and targets set aimed to reduce the total amount of waste sent to landfill through increasing the amount of waste available for re-use, recycling and composting. Furthermore, the provision of an effective street scene service will maintain high environmental standards and protect local amenity.

6.4 **Other Impact** *(any other impacts affecting this report)*

6.4.1 There are no other impacts affecting this report.

**7. Consultation** *(what consultation has been undertaken, and what were the outcomes?)*

7.1 No direct consultation has taken place but feedback from general council surveys, individual residents and trends in the waste industry and government initiatives are taken into account.

**8. Financial and resource implications** *(including asset management implications)*

8.1 To date there have been no financial or resource implications as all the key tasks have been delivered within existing budgets.

8.2 The progression of the waste partnership, including the recent changes to the staff organisational structure, is expected to provide financial savings in the long term.

**9. Risk/Opportunity Assessment** *(potential hazards or opportunities affecting corporate, service or project objectives)*

<b>Risk area</b>	<b>Inherent level of Risk</b> (before controls)	<b>Controls</b>	<b>Residual Risk</b> (after controls)
	High/Medium/Low		High/Medium/Low
Adequacy of targets set	Low	The targets for 2012/13 were set following consideration by Officers and received Member approval.	Low
Failure to achieve targets	Low	Performance is reported quarterly to the Joint Committee to monitor progress and ensure that targets are being achieved.	Low

**10. Legal and policy implications**

10.1 There are no policy compliance issues associated with this report.

10.2 All service activities are in line with the Partnering Agreement and supported both councils' policies and objectives.

10.3 The approach taken supports the national waste hierarchy and the vision and actions of the Joint Municipal Waste Management Strategy for Suffolk.

10.4 There are no legal implications associated with this report.

**11. Wards affected**

11.1 All wards across both councils.

**12. Background papers**

12.1 None