

Appendix C

Concerns/complaints about Events

Given the number of events that the Councils parks and open spaces host each year (refer to **Appendix A**) we receive relatively few complaints. When complaints are received, they are investigated, and the parks service take reasonable action to mitigate against them in the future.

| Year | Site & Event | Concern | Stage 1 | Stage 2 | Number of complainants |
|---------|--------------------------------------|---------|---------|---------|------------------------|
| 2019-20 | Abbey Gardens Christmas Fayre | 2 | - | - | 1 |
| | Abbey Gardens Fireworks display | 1 | - | - | 1 |
| | Abbey Gardens Nearly Festival | 1 | 3 | 2 | 3 |
| | Abbey Gardens Open Air cinema | 1 | - | - | 1 |
| | Nowton Park Relay for Life | 1 | - | - | 1 |
| 2019-20 | Nowton Park October Fest | 1 | - | - | 1 |
| 2018-19 | Abbey Gardens Christmas Fayre | 2 | - | - | 2 |
| | Abbey Gardens Nearly Festival | 2 | 2 | 1 | 2 |
| | Abbey Gardens Open Air cinema | 1 | - | - | 1 |
| | Nowton Park Cars on the Green | 1 | - | - | 1 |
| 2017-18 | Abbey Gardens Christmas Fayre | 1 | - | - | 1 |
| | Abbey Gardens Nearly Festival | 1 | - | - | 1 |
| | Hardwick Heath Circus | 1 | - | - | 1 |
| | Hardwick Heath Cyclocross | - | 1 | - | 1 |
| | George Lambton Playing Fields Circus | 1 | - | - | 1 |