

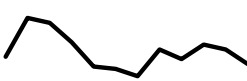
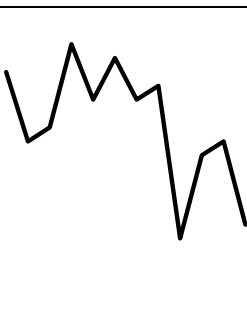


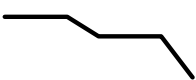
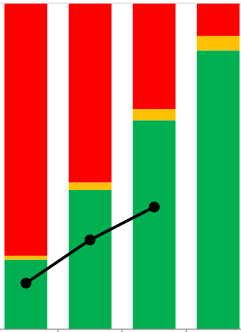
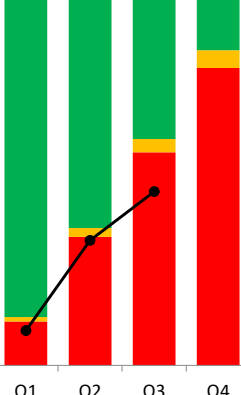
**Strategic priority - Families and Communities**

Quarter 3 - 1 October to 31 December 2021

Ref.	Indicator	Rationale	Current Value	Target	Frequency	Trend	Commentary
F1	Number of cases of accepted statutory homeless.	Outcome - trend of homeless numbers.	10	No target	Monthly		The number of households owed the main duty remains low as the team work to prevent and relieve homelessness before the final duty decision is made.
F2	Number of households in Bed and Breakfasts (as at last day of month).	Output - indicator of demand and process.	19	15	Monthly		The number of households in Bed and Breakfasts and temporary accommodation have increased as the council supports people through the cold weather and under instruction from DLUHC to accommodate rough sleepers.
F3	Number of households in Temporary Accommodation (as at last day of month).	Output - indicator of demand and process.	71	55	Monthly		
F4	Number of households prevented from being homeless.	Outcome - impact of prevention processes.	5	30	Monthly		The moratorium on evictions ended on the 3 October so the figures for prevention in December remain low as we have those cases still held in prevention and not being closed. These are still significant delays in cases getting to court which has affected registered providers being able to take action. We are confident that our prevention figures will increase as we work with landlords to address cases.
F5	Number of Households in bands A&B.	Output - indicator of demand and process	863	No target	Monthly		<b>Commentary not required.</b>
F6	Total number of Households in all bands.	Output - indicator of demand and process.	2,020	No target	Monthly		<b>Commentary not required.</b>

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F7	Residual household waste per household (kg).		125	280	Quarterly		Waste levels are returning to pre-pandemic levels. The quarter 3 figure uses an estimate for December because the data was unavailable at the reporting deadline.
F8	Number of flytipping incidents recorded in West Suffolk.		375	450	Quarterly (culmulative )		The number of reported Fly Tipping incidents during quarter three is the lowest so far with 101 incidents being recorded, which is 34% less than the same quarter in the previous year. There are still incidents which go unreported such as those on housing association property and with more people back at work and less restrictions in place, this may have resulted in fewer incidents being reported to us and fewer incidents taking place.
F9	Number of actions to combat flytipping in West Suffolk		1054	1313	Quarterly		We have issued 4 Fixed Penalty Notices (FPNs) for small scale offences during the period and after a two-year delay (caused due to multiple adjournments as the defendant did not appear before the court and the backlog of cases due to Covid) we secured a successful prosecution for a breach of householder Duty of Care with costs and fines totalling £1,126.  There were issues at recycling centres, especially over the holiday period, which is something that we will be looking to address with new warning signage and targeted campaigns. A grant application has also been submitted to DEFRA by the Suffolk Waste Partnership to trial CCTV systems.

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**Quarter 3 - 1 October to 31 December 2021**

<b>F10</b>	Heritage income (£)	Output - impact of demand and advertising	£312,934	£261,787	Quarterly		Heritage income has risen sharply throughout the year, which is due to the success of multiple events and the return of school visits to West Stow.
<b>F11</b>	Overall Apex budget (£)	Output - impact of demand and advertising	£823,387	£509,055	Quarterly		During the quarter three of this financial year (1 October to 31 December 2021) the Apex has sold 23,230 tickets totaling £524,495.95. Sales have seen strong growth in this last quarter, and only down slightly on the same period pre Covid. The variances in the Apex budget all relate to the COVID closure period in quarter 1 and it is only in late summer that the programme has been able to return to some sort of normality.